

SERVICE

Planned Preventative
Maintenance, Service and
Repair of Industrial and
Special Purpose Doors.

www.clarkdoor.com

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customerservice@clarkdoor.com



CLARK[®]
D O O R

Legally compliant, flexible and thorough service
from Clark Door's customer focused team.

**The Market Leader in
Special Purpose Door Systems**

Clark Door Tailored Service Solutions

Manufacturing in the UK, quality assured to ISO 9001:2015 and with over 40 years of design, installation and service excellence, Clark Door has built a worldwide reputation for quality and high-performance door systems. With a flexible and tailored approach to client requirements, Clark Door's Service team ensure complete door reliability, helping you stay safe and legally compliant. With qualified and skilled engineers situated locally in Cumbria and across the UK and Ireland, the Clark Door Service team is on hand to help - no matter how small, challenging or complex the task may be.

Clark Door provide the following services on all industrial & commercial doors:

- ▶ Planned preventative maintenance
- ▶ Emergency call outs and repair surveys
- ▶ Quoted repairs



It is a legal requirement to have your doors serviced in accordance with the manufacturer's recommendations.

In compliance with Workplace (Health, Safety and Welfare) Regulations, PUWER Regulations, DHF TS:012 and BSEN12453

Planned Preventative Maintenance (PPM)

All maintenance, repairs and electrical work are carried out by fully trained engineers and qualified electricians.

How PPM works:

You are contacted in advance to arrange suitable visit dates.

- ▶ Clark Door Service engineers will arrive as agreed, listen to any site updates and carry out a thorough service in compliance with all legal and technical requirements.
- ▶ On completion, your Clark Service engineer will attach a confirmation sticker to the door control panel to show when and who serviced the door and when the next visit is due.
- ▶ Your Service engineers will talk through the work that has been carried out and show you their report.
- ▶ On completion of the Service visit, Clark Door's Computer Aided Facilities Management (CAFM) system automatically emails you a copy of the engineer's site report.
- ▶ You are provided with a service compliance checklist detailing items checked, lubricated, adjusted and repaired. This will list any additional work required with safety areas highlighted.
- ▶ Details of all service work carried out on your doors is kept on Clark Door's CAFM system – providing vital history of your doors' performance, should it be required in the future.

Why do you need a maintenance contract?

Some advantages of a PPM service contract are:

- ▶ Ensure your doors are safe and provide evidence that you are complying with Health & Safety law.
- ▶ Ensure reliable performance of your doors.
- ▶ Prevent unexpected breakdowns and disruption to site operations.
- ▶ Increase the lifespan of the doors' working parts, saving money.
- ▶ Save energy costs.

Planned preventative maintenance customers also benefit from contracted response times, reduced asset lifetime costs, cost effective callouts and quoted repairs.

**To secure your service contract,
contact the Clark Door Service team today at
customerservice@clarkdoor.com or call +44 (0) 1228 522321**



“ I would like to take this opportunity to note that it was a pleasure to work with your engineers, they acted in a professional manner, were courteous, organised and neat and tidy ”

**Cold Store Distribution Centre
Facilities Manager**

Clark Door Customers

Industries Clark Door service include the following:

- ▶ Cold stores
- ▶ Distribution logistics
- ▶ Manufacturing
- ▶ Nuclear facilities
- ▶ Retail and Education
- ▶ Film and TV studios
- ▶ Performing Arts Venues.

Clark Door work on all door types and manufacturers, not just Clark Doors:

- ▶ Controlled temperature doors
- ▶ Acoustic doors
- ▶ Horizontal & vertical sliding doors
- ▶ Fast acting fabric doors
- ▶ Roller shutter doors
- ▶ Sectional doors
- ▶ Autodoors
- ▶ Fire resistant doors
- ▶ Concertina and Bi-fold doors

Spare Parts

As a long established, UK based door manufacturer, Clark Door can provide most spare parts off the shelf. Spares for older doors can normally be manufactured to the original design.

Clark Door service vans carry the required spare parts to ensure the best first-time fix rates are achieved for PPM customers.





Some of Clark Door's Clients & Accreditations



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information



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