

POST: SENIOR MECHANICAL INSTALLATION ENGINEER
RESPONSIBLE TO: INSTALLATION MANAGER



Location: UK

Reporting to the Installation Manager, the Senior Installation Engineer will spend the working week travelling around various sites in the UK assisting with the development of engineers, carrying out installations and completing site visits as required, as well as travelling abroad to supervise installations.

Behaviours

As a company, we set high standards of performance and ethical behaviours. The following company behaviours underpin the working environment and assist us in delivering our vision:

- Working with integrity
- Being commercially astute
- Partnering people and change
- Driven to make a difference
- Accountable for actions
- Courageous leadership
- Environmentally responsible

Key Responsibilities

- Carry out product training with engineers and develop their skill set to become effective installation engineers.
- Carry out installation inspections to ensure the competency of the engineers, working to address any areas for improvement.
- Travel overseas to represent Clark Door on export jobs as an on-site supervisor, overseeing installations and guiding local installation teams throughout, ensuring doors are installed to the exacting standards required to meet performance characteristic.
- Carry out Pre installation Visits (PIV) to customer sites across the UK and complete PIV reports, ensuring site readiness for installation works.
- Carry out customer visits following installation and complete reports ensuring installations have been carried out to the high standard expected and fully completed, highlighting successes.
- Attend site to carry out installations, installing doors as required to exacting standards.
- Carry out tool box talks with engineers ensuring up to date safety compliancy.

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Key Responsibilities - Continued

- Attend acoustic tests when required to understand sealing requirements.
- Complete QIR reports where required and report back into the Installation Manager to add into the QIR system for quality improvement.
- Ensure all safety procedures are adhered to, keeping a work safe home safe mentality.
- Input into the production of safety documentation to meet both Clark Door and Customer requirements.

Occasional Tasks

- Support continuous improvement initiatives
- Support maintenance of installation SOP's

Other Responsibilities

Continuous Personal Development

The post holder must be committed to their continuous personal development, in order to undertake the role more effectively and support the development of the company.

Diversity

The post holder is required to have due regard of equal opportunities at all times and to conduct themselves in a manner that is fair and reasonable towards all, ensuring that exceptional service standards are maintained.

People Management

Mentor and share knowledge and best practice with less experienced members of the team.

Other Duties

The duties and responsibilities in this job description are not exhaustive. The post holder may be required to undertake other duties that may be required from time to time, within the general scope of the post. Any such duties should not substantially change the general character of the post

PERSON SPECIFICATION

SENIOR MECHANICAL INSTALLATION ENGINEER

All criteria detailed below are essential, unless stated as “D” (desirable).



Education and Qualifications

- Technical qualification in an engineering subject (Mechanical) - (D)
- Qualification or experience of Industrial Door Installations.
- CSCS Blue Card
- IPAF 3A and 3B
- CPCS Telehandler and Forklift (D)

Experience, Knowledge and Understanding

- In-depth knowledge and competence in industrial and specialist doors
- Min. 3 years' experience in a similar role
- Experience developing engineers
- Show knowledge and confidence in dealing with colleagues to ensure correct procedures are being followed
- Understanding of department KPIs
- Understanding of door engineering tasks sufficient to produce basic RAMS as required.

Skills

- Strong planning and organisational skills
- Commercial awareness and ability to manage situations and customer expectations
- Technical knowledge of company products and those of other manufacturers (D)
- Ability to monitor team workload and co-ordinate with supervisors, managers, customers and engineers
- Ability to lead, motivate, and coach others within the team
- Ability to supervise accuracy and quality of work and delegate accordingly
- Strong people and communication skills with team and customers.

Personal Qualities and Commitment

- Hard-working and motivated
- Natural leader and team player
- Meticulous, with an eye for detail
- Resilient, and calm under pressure
- Professional and customer-focused
- Committed to identifying and driving continuous improvement initiatives.

Other Factors

- Flexible and adaptable approach to working hours
- Right to work in the UK
- Driving license and ability to travel across customer sites
- Ability to work abroad.