



**Engineering Doors.
Opening Futures.**

The Market Leader in Special Purpose Door Systems

At Clark Door, we believe that great work deserves great rewards. That's why we've designed a benefits package that supports your well-being, growth, and happiness; both inside and outside of work.



Why Work With Us?

Career Development – Grow with us through structured training, development pathways, and clear career progression opportunities.

Generous Annual Leave – Enjoy 33 days of annual leave, inclusive of bank holidays, to rest and recharge.

Birthday Off – Celebrate your special day with an extra day off, no annual leave required.



Loyalty Reward Scheme – Earn an additional day of annual leave after 3 and 5 years of continuous service, recognising your dedication.

Life Assurance – Peace of mind with life cover at 4x your basic salary.

Holiday Flexibility – Access our holiday purchase scheme to tailor your leave to your lifestyle.

Financial Benefits – Company pension contributions and employee discounts to support your financial wellbeing.

Family-Friendly Policies – Enhanced maternity and paternity leave designed to support you through life's big moments.

Health & Wellbeing – Stay active with our cycle-to-work scheme and benefit from additional store discounts.

Sick Pay Support – Company-funded sick pay provides security when you need it most.

Be Kind Day - two working day's paid leave per year to undertake volunteer work with a registered charity.

INSTALLATION ENGINEER

Location: Based North London

Salary: Rates to be discussed on application

Overall Job Purpose

To take a lead role in delivering high-quality electrical servicing, fault-finding, installation, commissioning, and repairs across the full range of industrial and specialist door systems. This includes providing supervision and mentoring to other engineers, supporting technical surveys, and assisting with customer liaison and safety compliance. To carry out all duties in a timely, professional, and thorough manner, adhering to health and safety requirements and quality standards while contributing to a positive, customer-focused environment.

Behaviours

As a company, we set high standards of performance and ethical behaviours. The following corporate behaviours underpin the working environment and assist us in delivering our vision:

- Working with integrity
- Being commercially astute
- Partnering people and change
- Driven to make a difference
- Accountable for actions
- Courageous leadership
- Environmentally responsible

Key Responsibilities

Health and Safety

- Ensure compliance with Risk Assessments and Method Statements (RAMS); lead by example in site briefings.
- Carry out Safety Audits on other engineers, ensuring site packs are read, signed, and adhered to.
- Stay up to date with latest industry standards and DHF guidance; escalate any safety or compliance issues to management.
- Operate safely at height and in line with PASMA/IPAF standards, ensuring safe use of tools and equipment.

Technical / Installation / Service

- Carry out electrical servicing, repairs, installations and commissioning work across the company's door product range.
- Support technical surveys, e.g., for top-end replacements or operational enhancements.
- Assist with installation of new door systems, ensuring appropriate handover and client satisfaction.
- Apply a hands-on, proactive approach to fault finding and resolving electrical issues efficiently and to a high standard.
- Interpret and work from electrical schematics and technical documents.

Quality and Compliance

- Conduct or support Quality Audits on repairs, PPMs and installations.
- Highlight potential quality issues and propose appropriate solutions.
- Ensure all documentation is accurately completed (e.g., site reports, time sheets) and submitted in a timely manner.

Customer Service and Site Conduct

- Act as a key point of contact with clients during on-site activities; ensure work is completed to their satisfaction.
- Provide feedback to management regarding customer needs, technical issues, or opportunities for improvement.
- Present a professional image at all times and maintain positive relationships with key client contacts.
- Ensure accurate, daily updates and site reports are provided to the Service department.

Team Leadership and Support

- Supervise and support other engineers on larger or more complex jobs.
- Mentor apprentices and less experienced team members to ensure development and compliance with standards.
- Provide assistance to Service Managers and Supervisors in resolving customer concerns.
- Support service continuity through participation in emergency call-out and cover arrangements.



Other Responsibilities

Health and Safety

The post holder is required to carry out the duties in accordance with the Company's Health and Safety policies and procedures.

Diversity

The post holder is required to have due regard to equal opportunities at all times, and to work in a fair and reasonable manner towards all people, ensuring service standards are maintained for all staff.

Quality

To support in striving to create a client service culture with total commitment to quality.

Other Duties

The duties and responsibilities in this role profile are not exhaustive. The post holder may be required to undertake other duties from time to time within the general scope of the post. Any such duties should not substantially change the general character of the post. Duties and responsibilities outside the general scope of this grade of post will be mutually agreed with the post holder.

How To Apply

At Clark Door, we are committed to attracting talented individuals who share our dedication to quality, innovation, and excellence. To ensure your application is processed efficiently, please follow the below:

Please include the following documents:

- Your CV – highlighting your skills, experience, and achievements.
- A cover letter – outlining your interest in the role and why you believe you are a strong fit for Clark Door.

Submit your application to: careers@clarkdoor.com

To help us direct your application correctly, you **must** include the job title you are applying for in the subject line of your email.

Example: "Application – [Job Title]"



Person Specification

All criteria detailed below are essential, unless stated as "D" (desirable).

Criteria	Competency
Education and Qualifications	<ul style="list-style-type: none">Time-served Electrical apprenticeship or relevant Electrical NVQ and/or BTECBS7671 18th edition qualification. <p>Must be willing to undertake and obtain the following:</p> <ul style="list-style-type: none">IOSH Working SafelyECS CardIndustrial Door QualificationWork at Height training (PASMA / IPAF)Asbestos Awareness
Experience, Knowledge and Understanding	<ul style="list-style-type: none">In depth knowledge and competence in industrial and specialist door service industry.Minimum 3 years' experience as a Service Engineer.Knowledgeable and confident in dealing with colleagues and customers to ensure they are following correct procedures.Good knowledge and understanding of Service customer relationship database (Job Logic or equivalent).
Skills	<ul style="list-style-type: none">Strong grasp of Electrical principles and fault diagnosis.Ability to follow and adhere to Risk Assessments.Ability to read and apply Method Statements.Ability to read and understand Electrical drawings.Hands-on approach to progressing work.Safe use of hand and power tools.Ability to lead, motivate and coach others in the team.Ability to supervise accuracy and quality of work.
Personal Qualities and Commitment	<ul style="list-style-type: none">Hard-working and motivated.Team player.Meticulous, with an eye for detail.Resilient and calm under pressure.Professional and customer-focussed.Strong people and communication skills with team members and customers.Committed to continuous improvement initiatives within the Service department.
Other Factors	<ul style="list-style-type: none">Willingness to work flexibly as required.Driving licence is essential with regular travel to various customer sites.Right to work in the UK





**THE MARKET LEADER IN
SPECIAL PURPOSE DOOR SYSTEMS**

Head Office & Factory

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